

## **Diamond Knowledge Base**

### **30 Day Trial Period Has Expired - Error Message License Code**

This Error Message indicates that you have not yet entered a valid License code, or that you have lost permission to read the previously entered code. If you have Not yet entered you code, please check your email box that you provided during the initial installation. Once we have received your registration and the accompanying information, we make every effort to process your registration within 72 hours. If you have not yet received your license code, please contact our support desk at support@diamondtraffic.com and request an update.

If you have previously entered a valid license code and are receiving this message, please check with your IT department to verify that you still have read and write permissions to the installation directory. By default the installation directory is "C:\Program Files\Diamond\Centurion ????" where ???? is either Gold, CC, Parks, or Field.

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<http://support.diamondtraffic.com/knowledgemanager/questions/77/>