

## **Diamond Knowledge Base**

### **How to remove Bluetooth wireless device support | Windows XP Service Pack 2**

This article discusses how to remove Bluetooth wireless device support from Microsoft Windows XP Service Pack 2 (SP2).

By default, Windows XP SP2 installs Bluetooth wireless device support when you install Windows XP SP2 to a computer. After installation, if a Bluetooth wireless device or radio is detected, Device Manager will install the driver for the Bluetooth device.

To remove Bluetooth wireless device support, follow these steps:

Click Start, click Run, type sysdm.cpl, and then click OK. Click the Hardware tab. Click Device Manager. Expand Bluetooth Radios. Right-click each device listed under Bluetooth Radios, click Uninstall, and then click OK. Close Device Manager, and then click OK. In Windows Explorer, open the C:\Windows\Inf folder. Rename the Bth.inf file to Bth.inf.old. Rename the Bth.pnf file to Bth.pnf.old. Restart Windows XP SP2. This will prevent the Microsoft Bluetooth Stack from loading. However, this does not prevent third-party Bluetooth stacks from being installed or loaded.

This information is provided to assist Dimond Traffic Products customers with possible work arounds for Bluetooth and Windows Issues. It is necessary for your Windows based workstation, laptop or device to make a viable connection (or link) between it and our DTP Counter Units using Bluetooth. If you cannot see a connection listed in your Bluetooth software, our Software will not be able to connect to your counter.

For Windows and Bluetooth information please consult this link <http://support.microsoft.com/kb/889814>

<http://support.diamondtraffic.com/knowledgemanager/questions/50/>